

# **Mill Farm Horningsham:**

## **Terms and conditions**

### **1. Bookings**

On booking **B&B** a £20 non refundable deposit per room will be taken by debit card or cheque and the balance will be payable by cash/cheque or debit card, on the morning of departure.

On booking **The Piggeries** a £100 non refundable deposit will be taken by debit card or cheque. The balance will be payable four weeks prior to date of arrival.

Where there is less than 4 weeks before arrival the total payment will be taken on booking. Bookings will not be considered confirmed until deposit is received.

### **2. Cancellations**

Cancellations will be accepted up to 72 hrs (3days) prior to arrival to allow the room to be re booked. Failure to cancel a booking will incur full payment, therefore cancellation protection insurance is recommended

In the unlikely event of us having to cancel your booking due to circumstances beyond our control we will refund all paid monies and every effort will be made to find alternative accommodation for your party.

### **3. Arrivals and departures**

Arrival time is after 3pm to allow us to time to clean and prepare between bookings and departure time is 10.30am for the same reason.

### **4. Pets**

We are unable to accept pets, sorry!

### **5. Children**

Farms can be dangerous places, please keep your children under control at all times. Please do not wander around the farm unless you have permission from a member of the Crossman family

### **6. Smoking**

We are a non smoking establishment by law, so please do not smoke in any rooms.

### **7. The Piggeries**

The number of persons occupying The Piggeries must not exceed 6 unless previously agreed by us.

Please leave The Piggeries in a clean and tidy condition. If there are any breakages please inform us on departure. Please put rubbish in dustbin at end of stay.